

How to configure caller recognition and screen-pop for:

## weclapp

Contact replication method: REST API Screen pop method: Generated URL

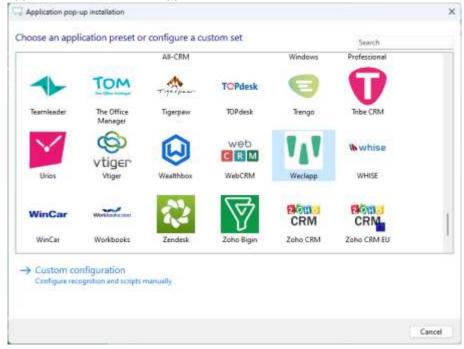
## Prerequisites

The integration requires access to the API. To authorize, configure an API token in your weclapp account under My settings > API.tokens/Export files/Subscription levels.



## Configuraton steps

1) Start by clicking 'Add application' in the Recognition Configuration Tool. From the list of applications, choose weclapp, as shown below.



## 2) Authorize access to the API.

Application pop-up	installation		×
	weclapp access token and your weclapp	URL 😁	
Authentication token Domain	https:// <domain>.weclapp.com</domain>	-	
		Back	Next Cancel



3) Choose which fields to display in the call notification on an incoming call.

-	the information you want the client to show when a caller is	recognized from this set	
•	Incoming call		
~	Contact name: Name Organization: Organization Number: Source:		
	Open contact		
* Windows allo	eet a maximum of 2 lines, and a maximum of 128 characters		
	Add field		

4) The 'Show Contact' script is preconfigured. You can add extra scripts or replace the 'Show Contact' script.

C Application pop-up installation	×
Which actions do you want to perform? The Show Contact' script is pre-configured. Optionally, you can add extra scripts to the incoming call notification.	
Show Contact Open the automatically generated URL to the caller's CRM page.	Û
→ Add a new script Choose from a list of predefined scripts or create a custom script	
Back Next	Cancel



5) Check the configuration summary and click 'Finish' to add the integration with the application.

Application pop-up installation	×
Summary	
Application	
Weclapp	
Recognition	
Recognition from WeClapp	
Scripts	
Show Contact: Open webpage \$(PopUpUri)	
	Back Finish Cancel