

How to configure caller recognition and screen-pop for:

## Teamleader

Contact replication method: API

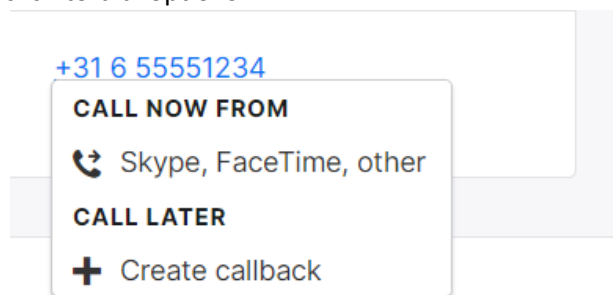
Screen pop method: Generated URL

### Prerequisites

To authorize the access to the API you need to sign in with an account with the appropriate privileges.

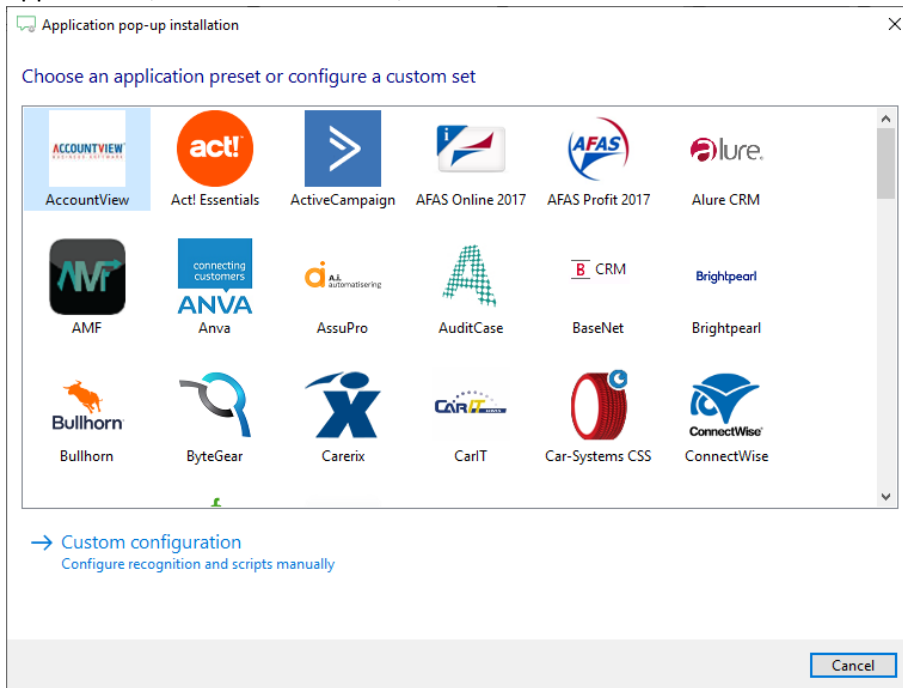
### Notes

To dial out click a contact's phone number and select "Skype, FaceTime, Other" to bring up the standard click-to-dial options.

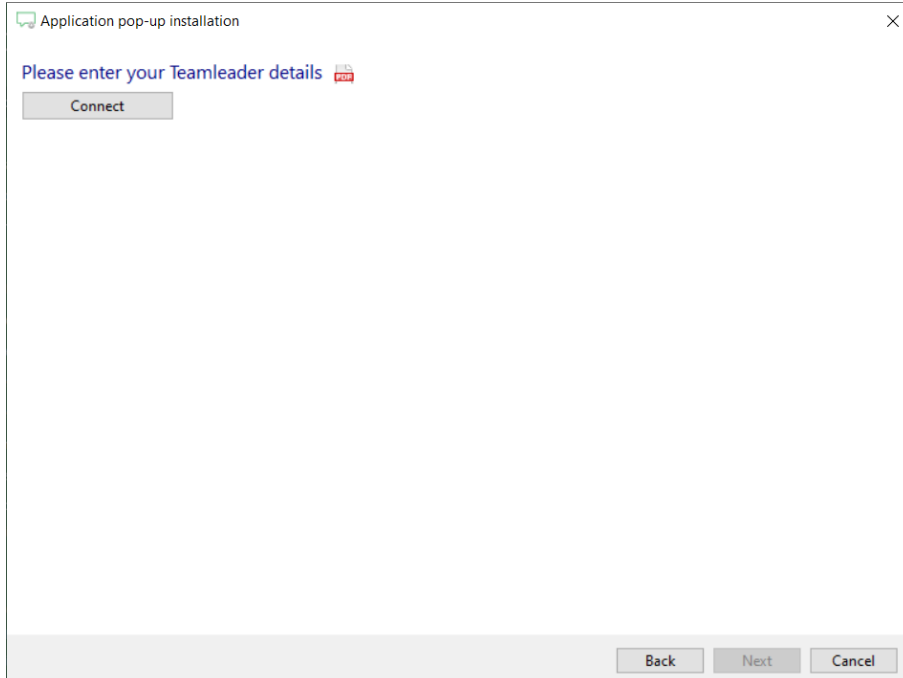


## Configuraton steps

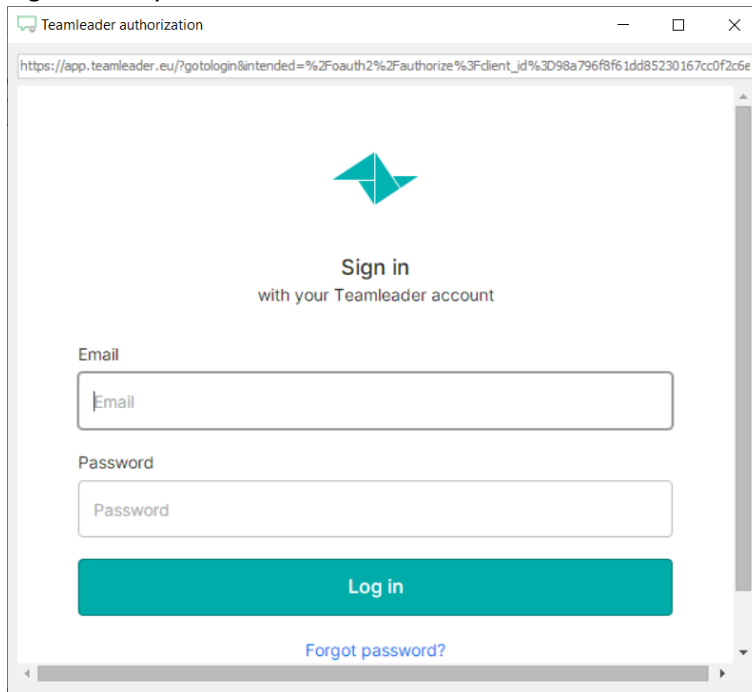
- 1) Start by clicking 'Add application' in the Recognition Configuration Tool. From the list of applications, choose Teamleader, as shown below.



- 2) Click 'Connect' and authorize access to the API.

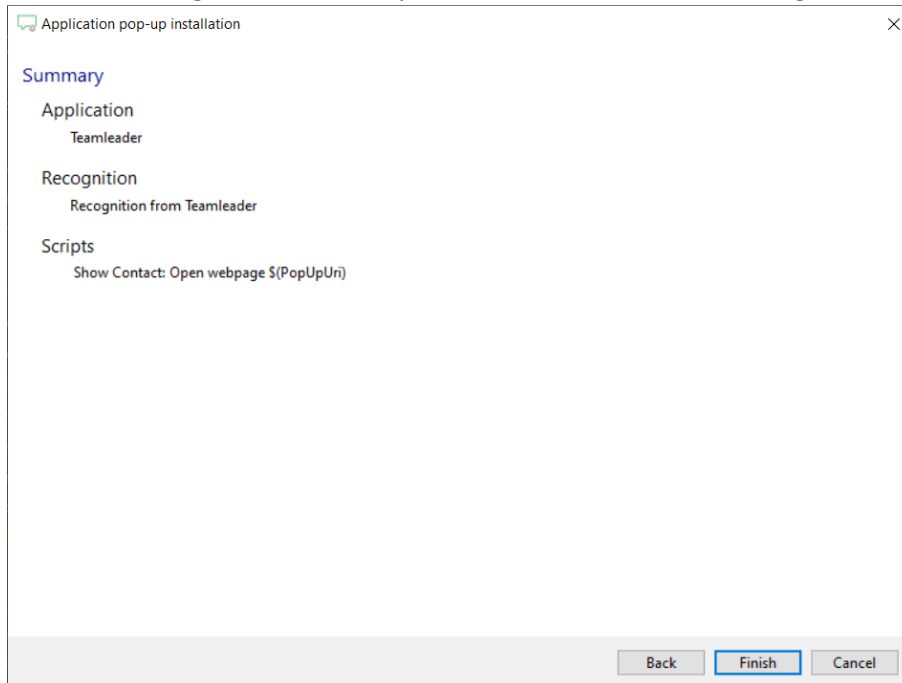


### Sign in with your Teamleader user credentials



The screenshot shows a web browser window titled "Teamleader authorization". The address bar contains the URL: `https://app.teamleader.eu/?gotologin&intended=%2Foauth2%2Fauthorize%3Fclient_id%3D98a796f8f61dd85230167cc0f2c6e`. The page features the Teamleader logo (a teal diamond shape) at the top center. Below the logo, the text "Sign in with your Teamleader account" is displayed. There are two input fields: "Email" and "Password". Below these fields is a teal "Log in" button. At the bottom of the form, there is a link for "Forgot password?".

3) Check the configuration summary and click 'Finish' to add the integration with the application.



The screenshot shows a dialog box titled "Application pop-up installation". It contains a "Summary" section with the following details:

- Application:** Teamleader
- Recognition:** Recognition from Teamleader
- Scripts:** Show Contact: Open webpage \$(PopUpUri)

At the bottom of the dialog, there are three buttons: "Back", "Finish", and "Cancel". The "Finish" button is highlighted in blue.