

How to configure caller recognition and screen-pop for:

Simplify

Contact replication method: API

Screen pop method: URL

Prerequisites

The software requires access to the Simplify API. Log on as administrator, go to “Settings > API” then select “New” to add an API token, which consists of an API key and API secret.



Notes

Outbound dialing from Simplify is enabled by default. Click on a phonenumber, presented as hyperlink, or press the dial-button next to a phone number field to dial.

Hyperlink:

Naam bedrijf	Bezoekadres	Contactgegevens	Soort relatie
Custom Service Co.	Nederland	www.customsvc.com +31 013 456 789	Klant

Dial button:

Algemene gegevens

Relatie soort

Naam bedrijf 

Nummer KvK

E-mail 

Telefoon 

Website 

Notitie

Bezoekadres

Land

Adres

Postcode

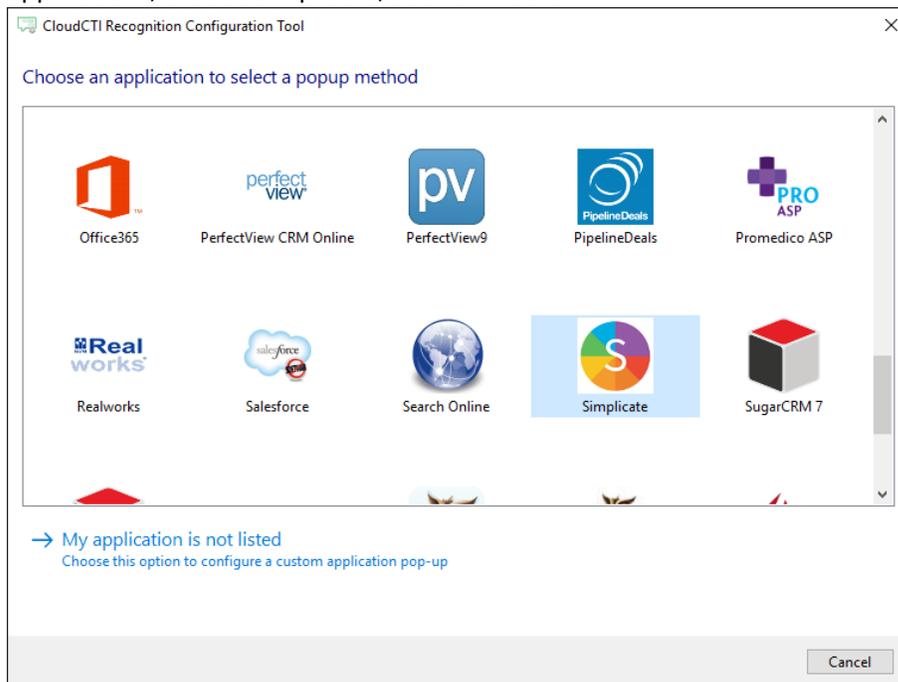
Plaatsnaam

Postadres

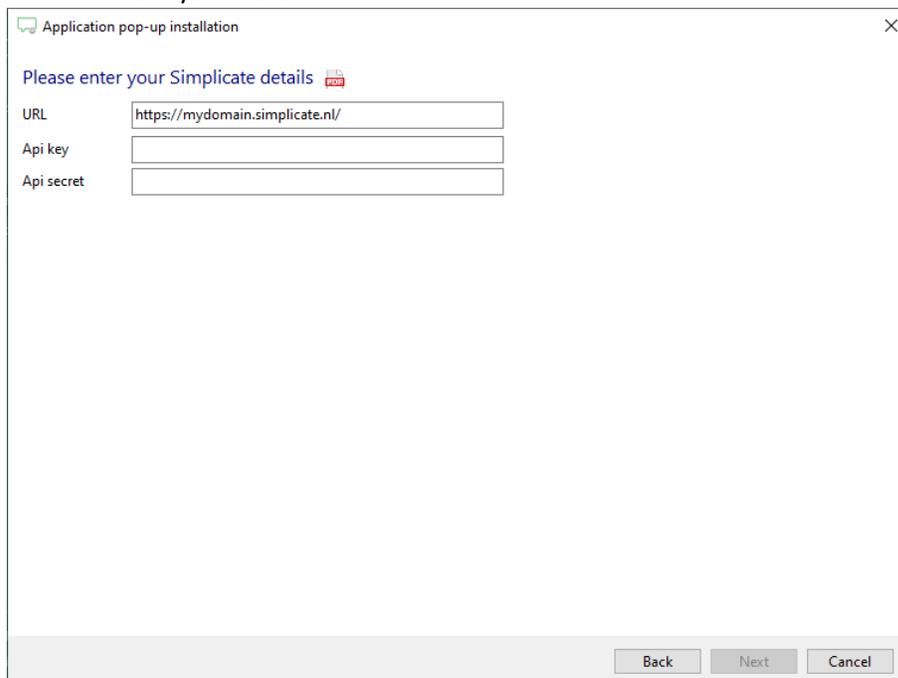
Ongelijk aan bezoekadres

Configuraton steps

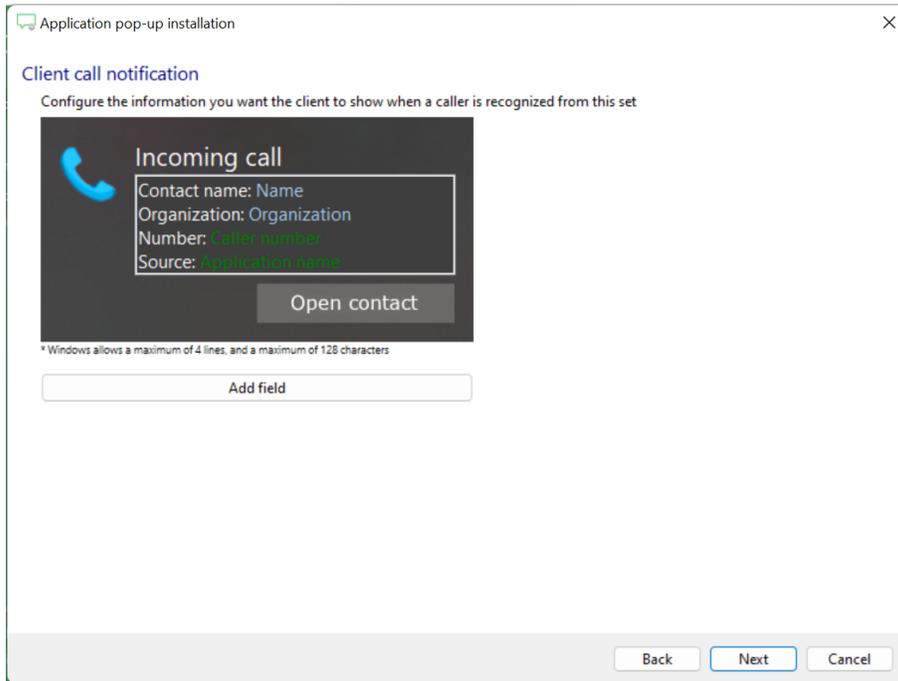
- 1) Start by clicking 'Add application' in the Recognition Configuration Tool. From the list of applications, choose Simpliciate, as shown below.



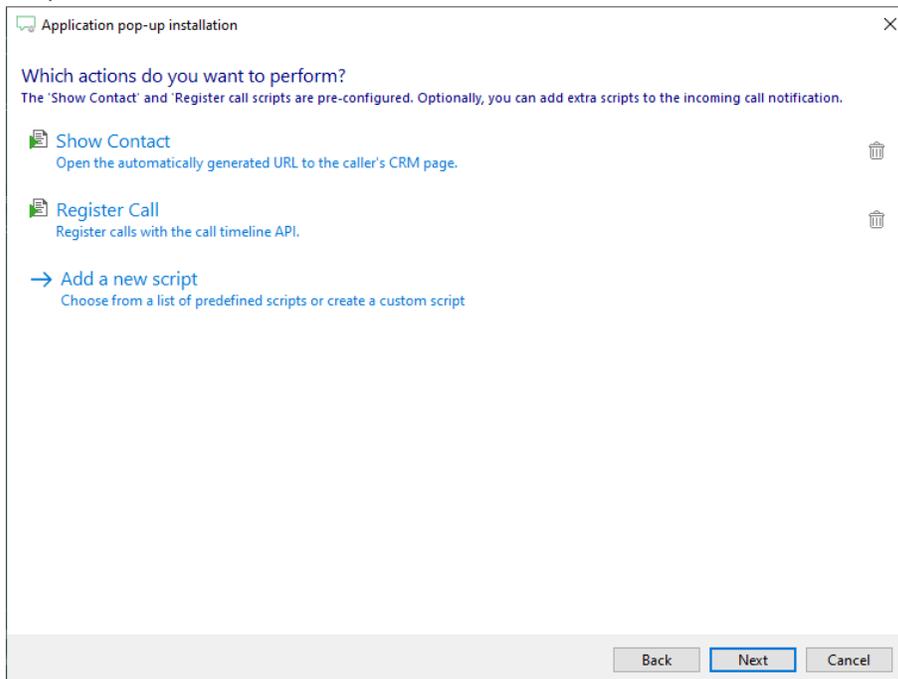
- 2) Enter your Simpliciate URL (<https://<yourdomain>.simplicate.nl>), API key and API secret to access the data from your account.



3) Choose which fields to display in the call notification on an incoming call.



4) The 'Show Contact' and 'Register Call' script are preconfigured. Optionally, you can add extra scripts.



5) Check the configuration summary and click 'Finish' to add the integration with the application.

