How to configure caller recognition and screen-pop for:

Sharpspring

Supported versions: Sharpspring
Contact replication method: Sharpspring API
**Screen pop method: Url**

Prerequisites

User account with access to an Account ID and secret key.

To access SharpSpring's API and create API keys, do the following:

1. **In SharpSpring's top toolbar, click**
   User Settings > Settings.

2. **In the left panel, under** SharpSpring API**, click** API Settings**.**

3. **Access your SharpSpring API keys under** Account ID **and** Secret Key**.**

Configuration steps

1) **Start by clicking 'add recognition' in the [Recognition Configuration Tool](#) (this is done automatically if no configuration has yet been configured). From the list of applications, choose 'Sharpspring', as shown below.**
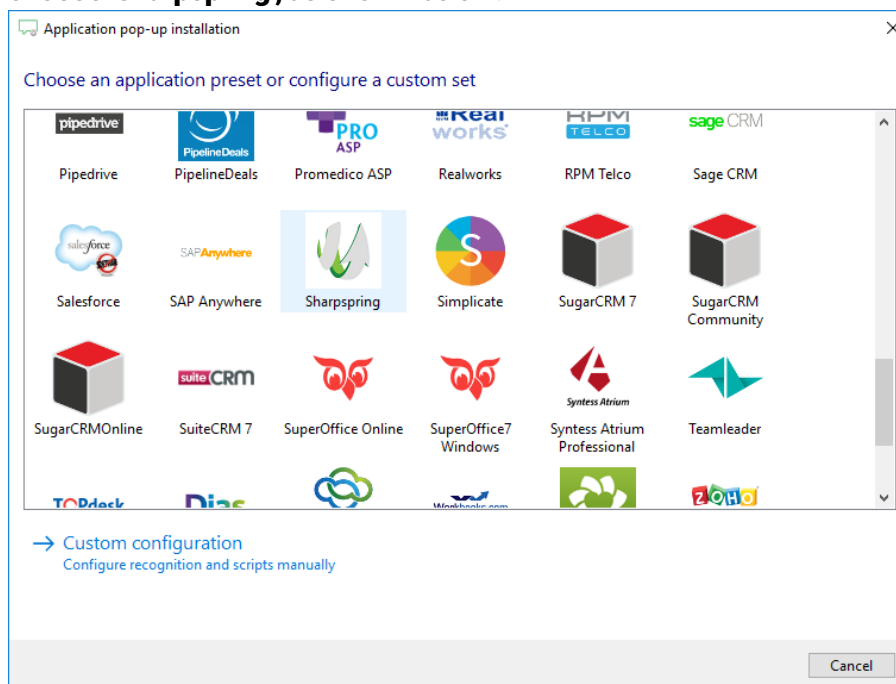
2) **Enter your Sharpspring Account ID, secret key and URL. Press 'next' to continue.**

3) **Choose which fields to display in the call notification on an incoming call.**

4) **After you have configured the default script you can add more scripts if desired or click 'next' to continue.**

Application pop-up installation   ✕

Which actions do you want to perform?
The 'Show Contact' script is pre-configured. Optionally, you can add extra scripts to the incoming call notification.

📑 Show Contact   🗑
    Open the automatically generated URL to the caller's CRM page.

→ Add a new script
    Choose from a list of predefined scripts or create a custom script

                                  [Back]   [Next]   [Cancel]
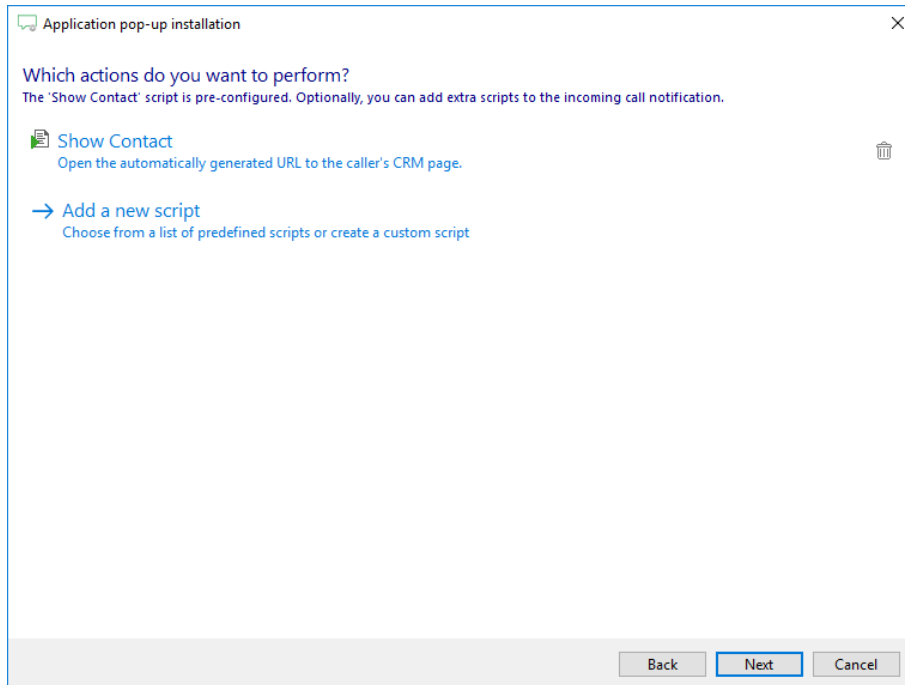
5) **Check the configuration summary and click finish to add the recognition from Sharpspring.**

Application pop-up installation   ✕

Summary

Application
    Sharpspring

Recognition
    Recognition from Sharpspring

Scripts
    Show Contact: Open webpage $(PopUpUri)

                                  [Back]   [Finish]   [Cancel]