How to configure caller recognition and screen-pop for:

PipelineDeals

Supported versions: PipelineDeals API v3
Contact replication method: API
Screen pop method: URL

Prerequisites

To recognize calling customers, you'll have to make connection to the PipelineDeals API using an API key. If you have an account and are an admin then go to the admin/api section of PipelineDeals. Go to "Account settings > PipelineDeals API", enter a technical contact email to Enable the API. Copy the API key.
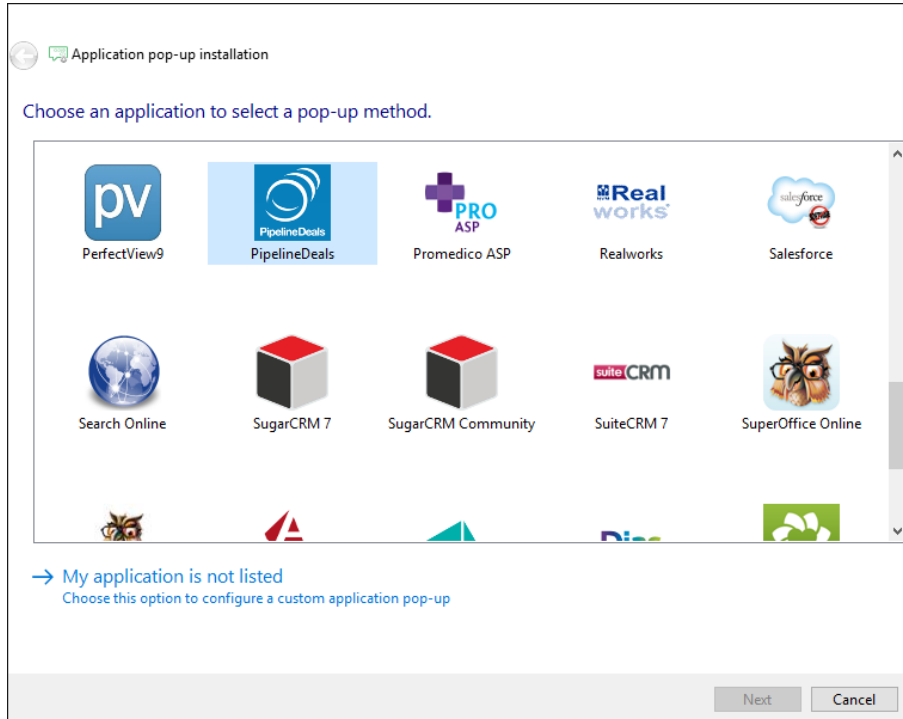
## Notes

Click on phonenumbers displayed as hyperlink to dial.
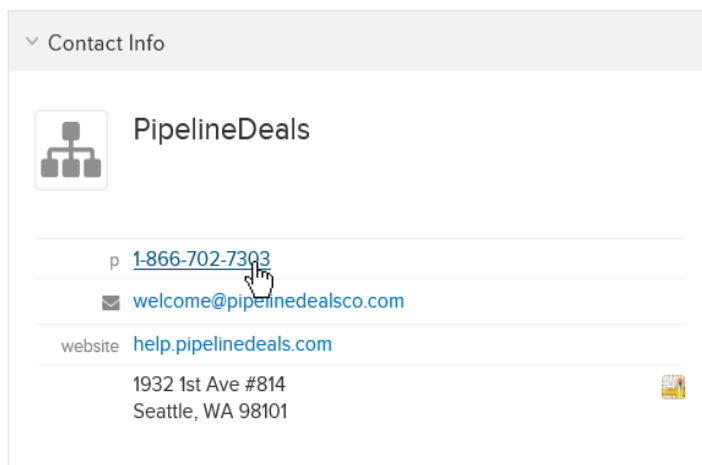
Configuration steps

1) Start by clicking 'add recognition' in the Recognition Configuration Tool (this is done automatically if no configuration has yet been configured). From the list of applications, choose 'PipelineDeals', as shown below.

2) Enter your PipelineDeals API key to access the data from your account
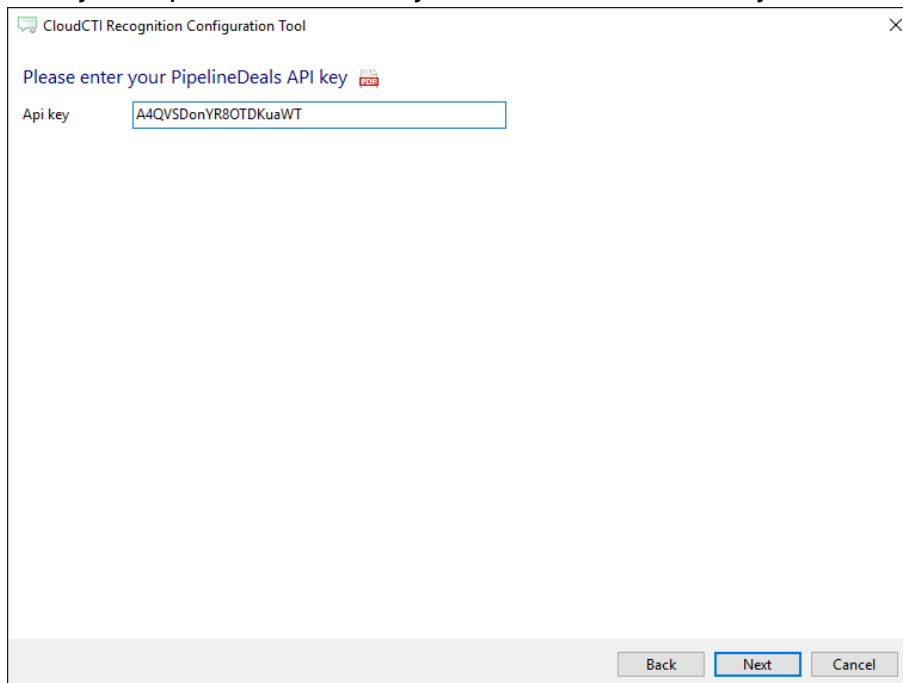
3) Check the configuration summary and click finish to add the recognition from PipelineDeals

CloudCTI Recognition Configuration Tool ✕

Summary

Application
   PipelineDeals

Recognition
   Recognition from Pipeline Deals

Scripts
   Popup from export: Open webpage $(PopUpUri)

[Back] [Finish] [Cancel]