How to configure caller recognition and screen-pop for:

Othomatic

Contact replication method: None
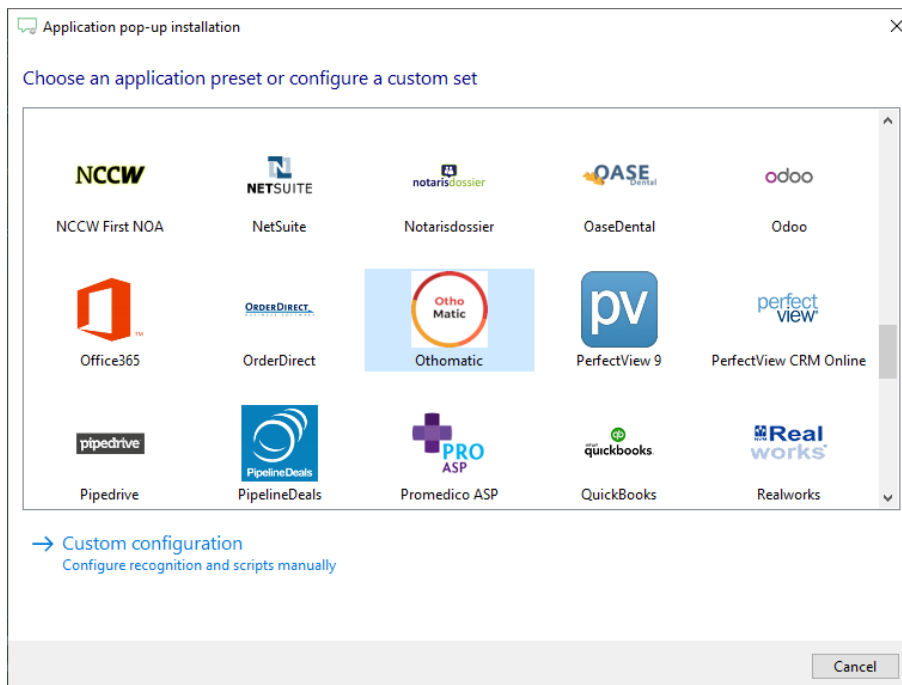Screen pop method: Automatic copy phone number to Windows clipboard
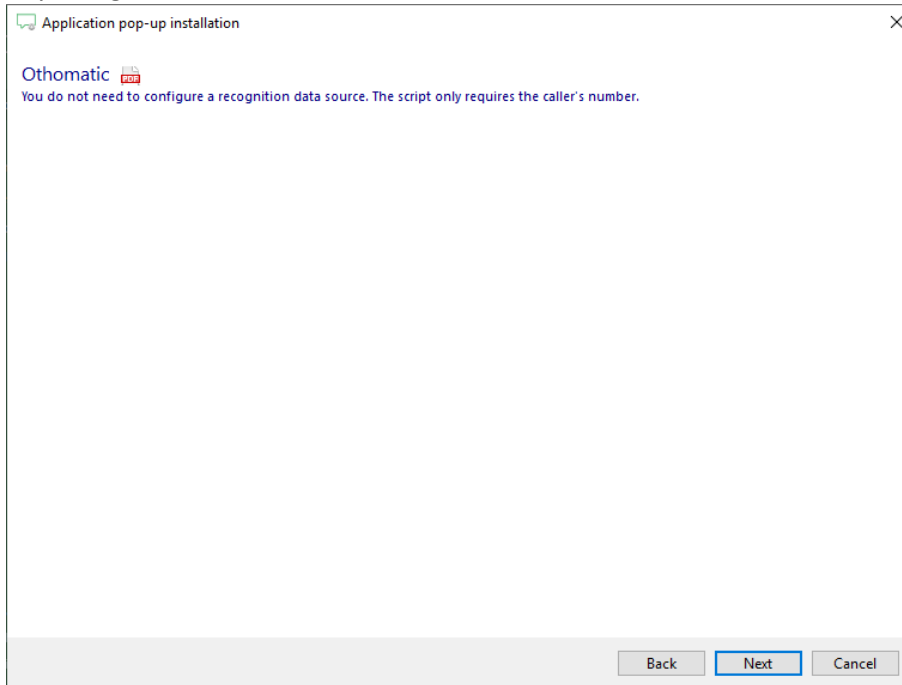
Prerequisites

None

Notes

With the Othomatic integration, the client will copy the caller's phone number to the Windows clipboard. Othomatic can read this phone number from the clipboard to show the matching contact page. For outbound dialing Othomatic can use tel: hyperlinks. If this has not yet been configured, please send a request to info@praclox.nl.

Configuration steps

1) Start by clicking 'add application' in the Recognition Configuration Tool (this is done automatically if no configuration has yet been configured). From the list of applications, choose 'Othomatic', as shown below.

2) The Othomatic integration works with only the caller's number and therefore does not require any recognition. Click 'next' to continue.
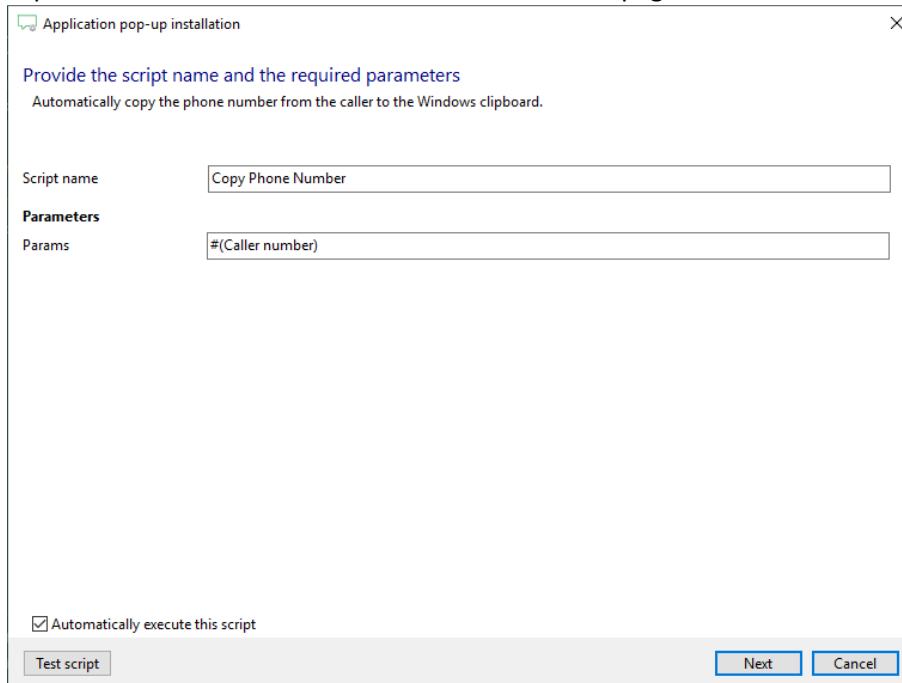
Application pop-up installation ✕

Othomatic 📄
You do not need to configure a recognition data source. The script only requires the caller's number.

Back | Next | Cancel

3) On an incoming call the client automatically copies the caller's phone number to the Windows clipboard. Othomatic uses this to show the contact page.

Application pop-up installation ✕

Provide the script name and the required parameters
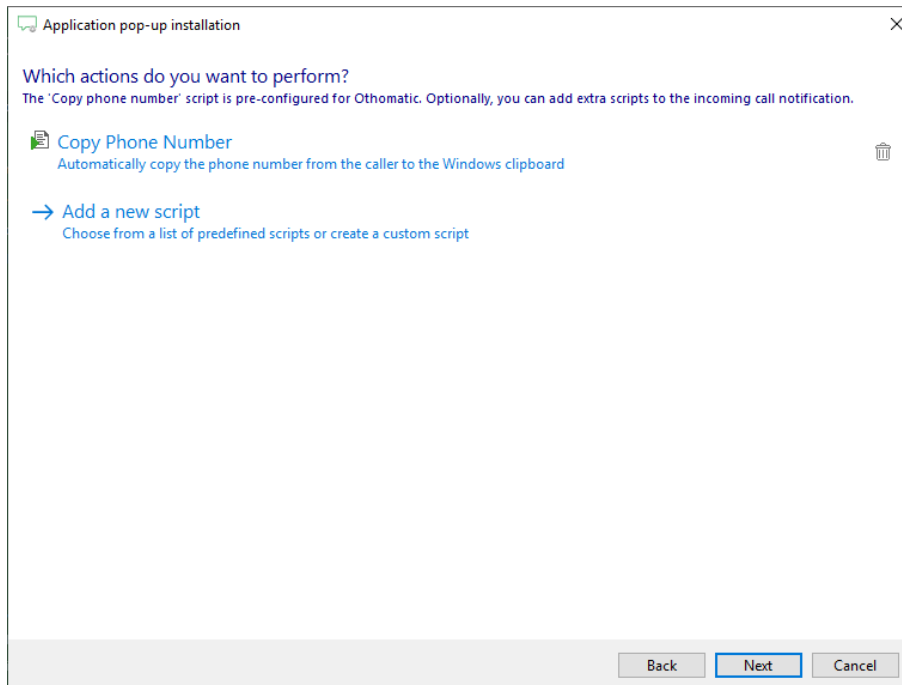Automatically copy the phone number from the caller to the Windows clipboard.

Script name | Copy Phone Number

Parameters
Params | #(Caller number)

☑ Automatically execute this script

Test script | Next | Cancel

4) After you have configured the default 'Copy Phone Number' script you can add more scripts if desired or click 'next' to continue.

5) Check the configuration summary and click finish to add the Othomatic integration.