

How to configure caller recognition and screen-pop for:

## **Oase Dental**

Contact replication method: None Screen pop method: open Oase Dental application with /tel:#(Caller number) as argument

## Prerequisites

The Oase Dental application has to be installed.

## Notes

With the Oase Dental integration, the client will open or activate Oase Dental and show the details of the caller, based on the caller's phone number.

For outbound dialing, right click a phone number inside Oase Dental and select the dial option.

## **Configuration steps**

1) Start by clicking 'add application' in the <u>Recognition Configuration Tool</u> (this is done automatically if no configuration has yet been configured). From the list of applications, choose 'Oase Dental', as shown below.





2) The Oase Dental integration works with only the caller's number and therefore does not require any recognition. Click 'next' to continue.

Separation pop-up installation	×
Oase Dental 📠	
You do not need to configure a recognition data source. The script only requires the caller's number.	
Back Next Cancel	

- 3) On an incoming call the client can open Oase Dental with the caller's number as the argument, showing the details of the caller. Enter the path where Oase Dental is installed. Replace [DRIVE]\Oase.exe with the correct drive/folder location. Example:
- [DRIVE]\Oase.exe becomes C:\Oase\Demo\Oase.exe

Application pop-up installation		×
Configure the application y Please enter the path where Oase	you want to start Dental is installed. Replace [DRIVE] with the correct drive/folder locatio	n.
Script name	Show Contact	
Program	[DRIVE]\Oase.exe	Browse
Arguments	/tel:#(Caller number)	
Click on a call field to add it to th Caller number Device name Device name Ddi number Ddi name Start time	e arguments	
Restore the default program and	arguments	
Automatically execute this act	ion	
Test script		Next Cancel



4) After you have configured the default 'Show Contact' script you can add more scripts if desired or click 'next' to continue.

C Application pop-up installation	×
Which actions do you want to perform? The 'Show Contact in Oase Dental' script is pre-configured for Oase Dental. Optionally, you can add extra scripts to the incoming call n	otification
Show Contact Open Oase Dental and show the caller's info.	Ŵ
→ Add a new script Choose from a list of predefined scripts or create a custom script	
Back Ca	ncel

5) Check the configuration summary and click finish to add the Oase Dental integration.

Summary
Application
OaseDental
Recognition
No recognition has been configured
Scripts
Show Contact: Open application [DRIVE]\Oase.exe
Back Finish Cancel