

How to configure caller recognition and screen-pop for:

## Nanny4All

Contact replication method: Proprietary API Screen pop method: Generated URL

## Prerequisites

The caller recognition and screen pop require access to the Nanny4All web-api. The authorization must be made available using an account with API access. This account can be created specifically for that purpose.

## Notes

Phone numbers can be dialed if they are tel: hyperlinks or they can be dialed by highlighting them and using the hotkey.



## Configuraton steps

1) Start by clicking 'Add application' in the Recognition Configuration Tool. From the list of applications, choose Nanny4All, as shown below.



2) Enter the credentials and the site location and press 'Next'.

Application pop-up installation			
Please enter credentials and site for access to the Nanny4All API			
Username			
Password			
Site	<site>.nanny4all.nl</site>		
		_	
	Back Next Cancel		



3) The 'Show Contact' Script is preconfigured. You can add extra scripts or replace the 'Show Contact' script.



4) Check the configuration summary and click 'Finish' to add the integration with the application.

C Application pop-up installation	×	
Summary		
Application		
Nanny4All		
Recognition		
Recognition from Nanny4All		
Scripts		
Show Contact: Open webpage \$(PopUpUri)		
	Back Finish Cancel	