

How to configure caller recognition and screen-pop for:

## Flexkids

Contact replication method: None; Live search via API  
Screen pop method: Keystrokes

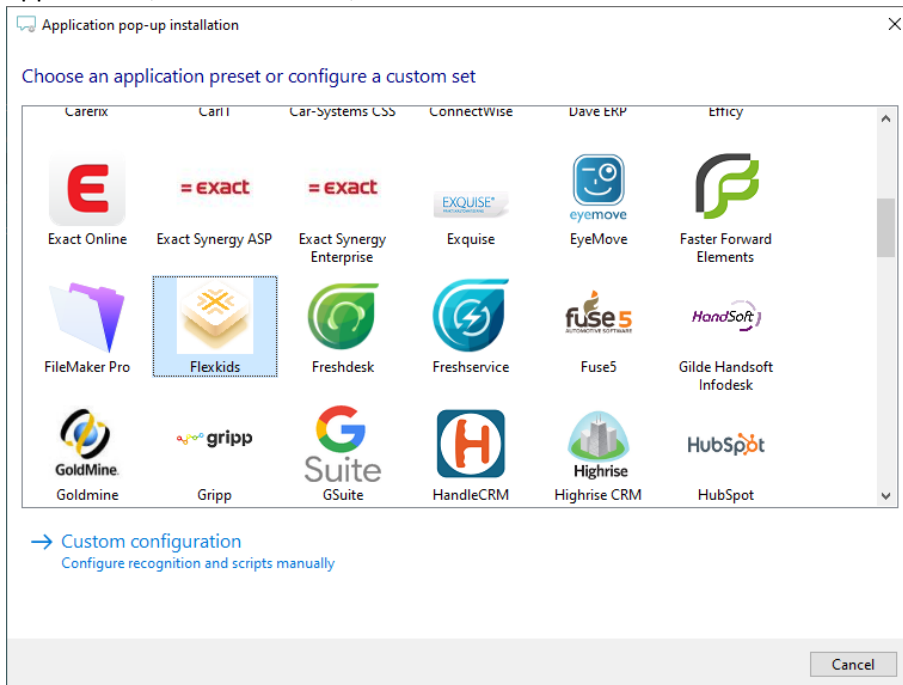
### Prerequisites

A connector or employee account with access to <https://hub.uat.flexkids.nl>, see <https://www.flexkids.nl/blog/40/de-api-van-flexkids-heet-hub.html>

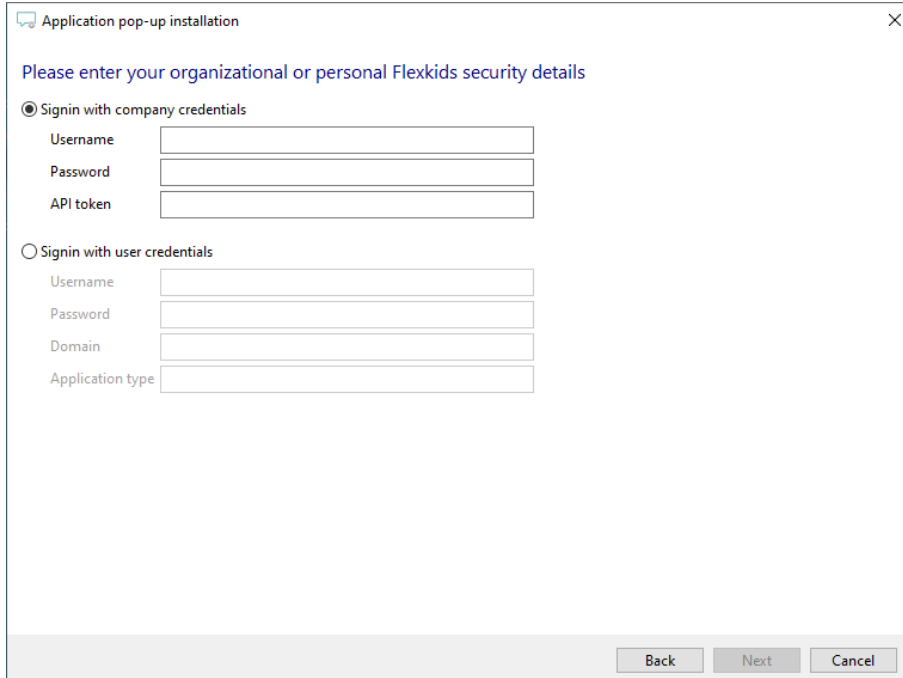
Users of Flexkids and KidsConnect software are required to sign an agreement for using the implementation of this integration software. This agreement can be requested from the sales office service of Flexkids ([sales@kidskonnnect.nl](mailto:sales@kidskonnnect.nl)).

## Configuraton steps

- 1) Start by clicking 'Add application' in the Recognition Configuration Tool. From the list of applications, choose Flexkids, as shown below.



- 2) Fill in valid credentials and click 'next'.



The screenshot shows the same "Application pop-up installation" window, but now it is at the "Please enter your organizational or personal Flexkids security details" step. There are two radio button options: "Signin with company credentials" (which is selected) and "Signin with user credentials". Under "Signin with company credentials", there are three input fields for "Username", "Password", and "API token". Under "Signin with user credentials", there are four input fields for "Username", "Password", "Domain", and "Application type". At the bottom of the window, there are three buttons: "Back", "Next", and "Cancel".

3) No further settings are required. Click 'finish' to add the integration.

Application pop-up installation ✕

**Summary**

Application  
Flexkids

Recognition  
Recognition from Flexkids

Scripts  
Show contact: