

How to configure caller recognition and screen-pop for:

EyeMove

Contact replication method: None Screen pop method: URL

Prerequisites

EyeMove has its own URI for the handling of incoming calls.

Notes

For outbound dialing, simply select a phone number and press <Pause> (default hotkey) to dial.

Configuration steps

1) Start by clicking 'add application' in the <u>Recognition Configuration Tool</u> (this is done automatically if no configuration has yet been configured). From the list of applications, choose 'EyeMove', as shown below.

			DAVE	E
CarlT	Car-Systems CSS	ConnectWise ConnectWise	Dave ERP	Exact Online
= exact	= exact	EXQUISE*		
xact Synergy ASP	Exact Synergy Enterprise	Exquise	EyeMove	FileMaker Pro
Custom config	uration			



2) The EyeMove integration works with only the caller's number and therefore does not require any recognition. Click 'next' to continue.

CloudCTI Recognition Configuration Tool	×
EyeMove	
You do not need to configure a recognition data source. The script only requires the caller's number.	
Back Next Cancel	

3) On an incoming call the client can automatically launch the EyeMove URL (via the default web browser) with the caller's number as the argument. Press 'Next' to continue.

Enter the webpage you w This script uses the URL from Ey	ant to open eMove to display the CRM page based on the caller number.			
Script name	Show in EyeMove			
Webpage	e-move.nl/makelaars/ZoekTelefoonnummer.aspx?Telefoonnummer= <mark>#(Caller number</mark>			
Caller number Caller name Device number Device name Ddi number Ddi name Start time Application name				
Automatically execute this a	tion			
Test script	Next Cancel			



4) After you have configured the default 'Show in EyeMove' script you can add more scripts if desired or click 'Next' to continue.

CloudCTI Recognition Configuration Tool	×
Which actions do you want to perform? The EyeMove 'Show Contact' script is pre-configured. Optionally, you can add extra scripts to the incoming call notification.	
Show in EyeMove Search the caller details in EyeMove.	Ŵ
→ Add a new script Choose from a list of predefined scripts or create a custom script	
Back Next Can	cel

5) Check the configuration summary and click finish to add the integration with EyeMove.

🧔 CloudCTI Recognition Configuration Tool	×
Summary	
Application	
EyeMove	
Recognition	
No recognition has been configured	
Scripts	
Show in EyeMove: Open webpage https://www.eye-move.nl/makelaars/ZoekTelefoonnummer.aspx?Telefoonnummer=#(Caller number)	r
Back Finish Cancel	