How to configure caller recognition and screen-pop for:

EyeMove

Contact replication method: None
Screen pop method: URL

Prerequisites

EyeMove has its own URI for the handling of incoming calls.
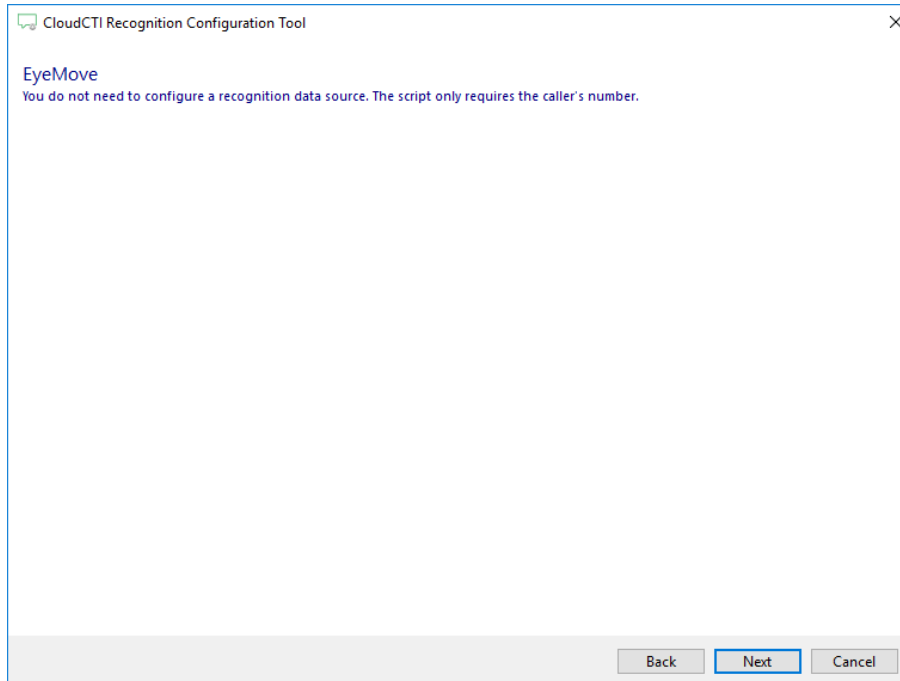
Notes

For outbound dialing, simply select a phone number and press <Pause> (default hotkey) to dial.

Configuration steps

1) Start by clicking 'add application' in the Recognition Configuration Tool (this is done automatically if no configuration has yet been configured). From the list of applications, choose 'EyeMove', as shown below.

2) The EyeMove integration works with only the caller's number and therefore does not require any recognition. Click 'next' to continue.
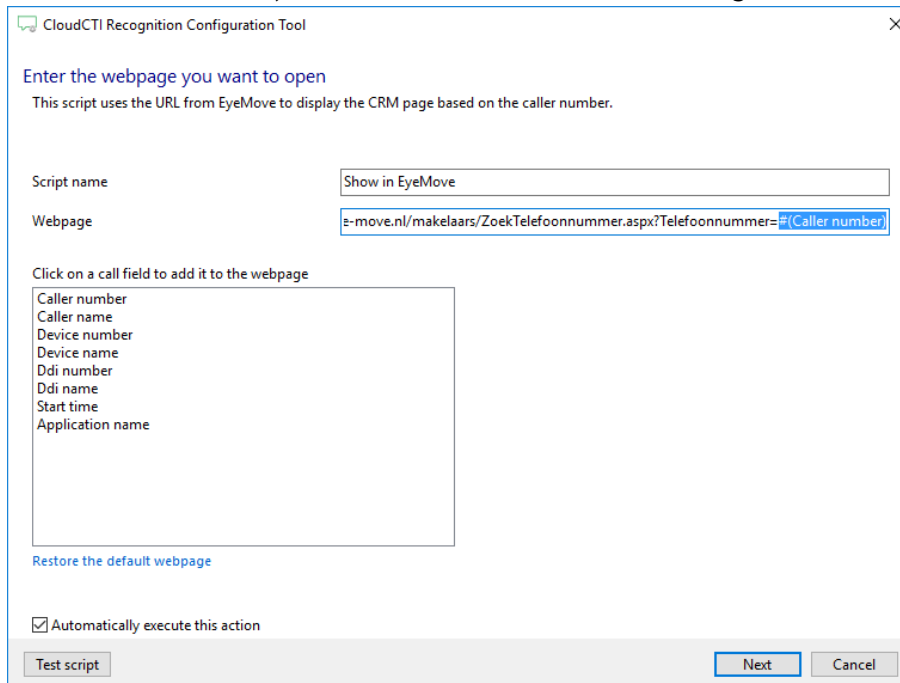

3) On an incoming call the client can automatically launch the EyeMove URL (via the default web browser) with the caller's number as the argument. Press 'Next' to continue.

4) After you have configured the default 'Show in EyeMove' script you can add more scripts if desired or click 'Next' to continue.

CloudCTI Recognition Configuration Tool   ✕

Which actions do you want to perform?
The EyeMove 'Show Contact' script is pre-configured. Optionally, you can add extra scripts to the incoming call notification.

📄 Show in EyeMove   🗑
     Search the caller details in EyeMove.

→ Add a new script
     Choose from a list of predefined scripts or create a custom script

     Back   Next   Cancel
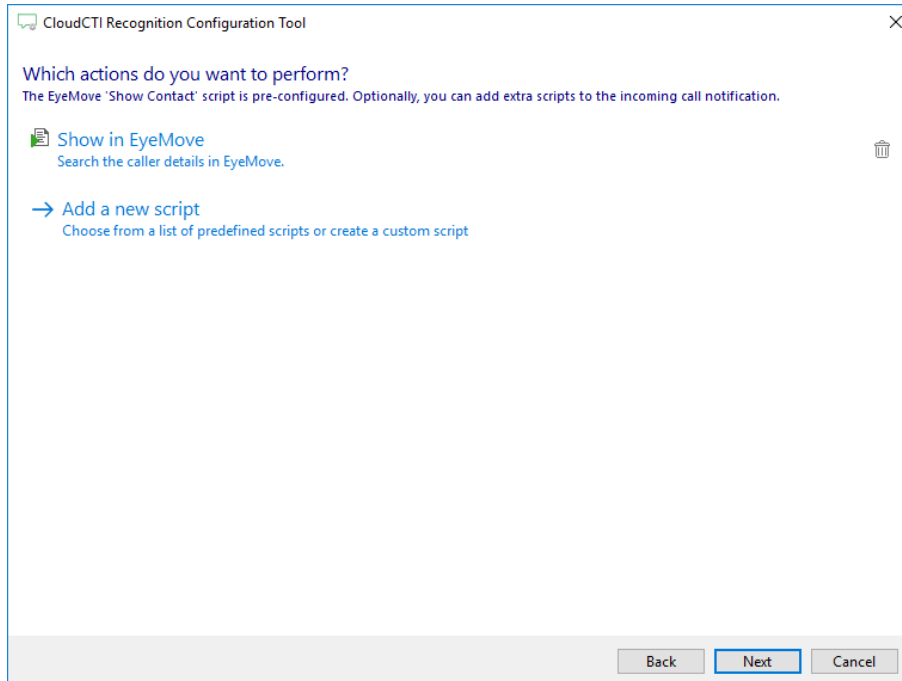
5) Check the configuration summary and click finish to add the integration with EyeMove.

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Summary

Application
     EyeMove

Recognition
     No recognition has been configured

Scripts
     Show in EyeMove: Open webpage https://www.eye-move.nl/makelaars/ZoekTelefoonnummer.aspx?Telefoonnummer=#(Caller number)

     Back   Finish   Cancel