

How to configure caller recognition and screen-pop for:

Codex

Contact replication method: None Screen pop method: Codex CallLog API

Notes

For inbound calls, the integration uses the Codex CallLog API tool to trigger a notification popup within Codex.

Prerequisites

The API requires an OfficeIdentifier to authenticate access for a specific location. This OfficeIdentifier must be ordered from Van Brug Software.



Configuraton steps

1) Start by clicking 'Add application' in the Recognition Configuration Tool. From the list of applications, choose Codex, as shown below.

bigitpedi	Bullhorn					
Brightpearl	Bullhorn	ByteGear	Carerix	CarlT	Car-Systems CSS	
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Codex	ConnectWise ConnectWise	Dave ERP	DIAS	Efficy	Exact Online	
= exact	= exact	EXQUISE*	ត្រ	eyemove	EZLYNX.	
xact Synergy ASP	Exact Synergy Enterprise	Exquise classic	Exquise Next Generation	EyeMove	EZLynx	
$\mathbf{\mathcal{C}}$			*	FOODTEC		
\rightarrow Custom cor	nfiguration					

2) Fill in the OfficeIdentifier for your organization.

Application pop-up in	stallation	×
Provide the script na Provide the Officeldentif	ame and the required parameters fier for your organization.	
Script name	Signal Call API	
Parameters		
OfficeIdentifier		
Automatically execut	te this script	
Test script		Next Cancel



3) You can change or add additional scripts, press 'Next' to continue.

C Application pop-up installation	×
Which actions do you want to perform?	
Signal Call API Register an incoming call and show the matching contacts.	Ŵ
→ Add a new script Choose from a list of predefined scripts or create a custom script	
Back Next Car	ncel

4) Check the configuration summary and click 'Finish' to add the integration with the application.

C Application pop-up installation	×
Summary	
Application	
Codex	
Recognition	
No recognition has been configured	
Scripts	
Signal Call API:	
	Back Finish Cancel