



How to configure caller recognition and screen-pop for:

Codex

Contact replication method: None

Screen pop method: Codex CallLog API

Notes

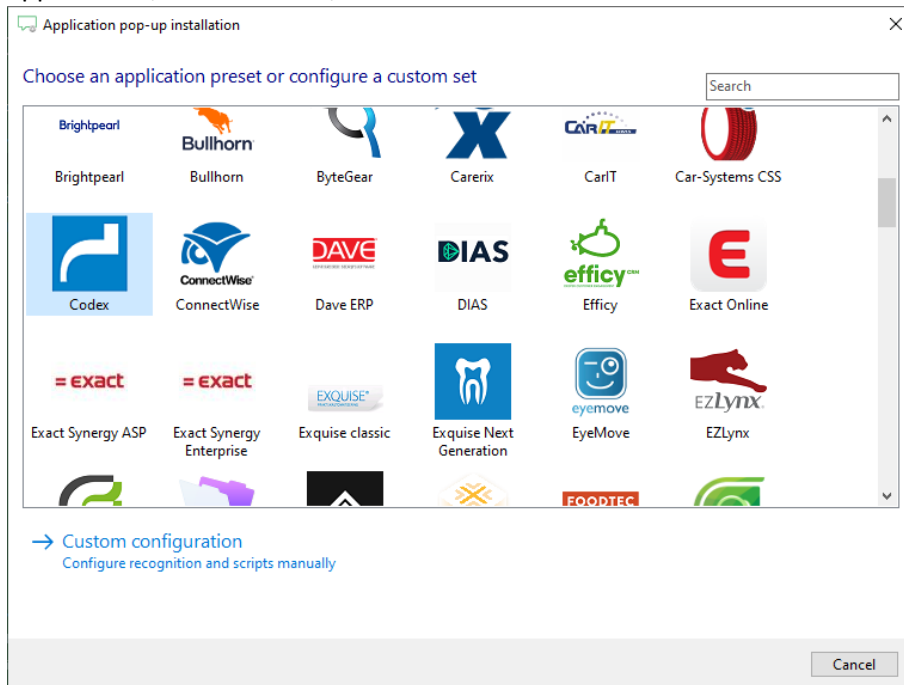
For inbound calls, the integration uses the Codex CallLog API tool to trigger a notification popup within Codex.

Prerequisites

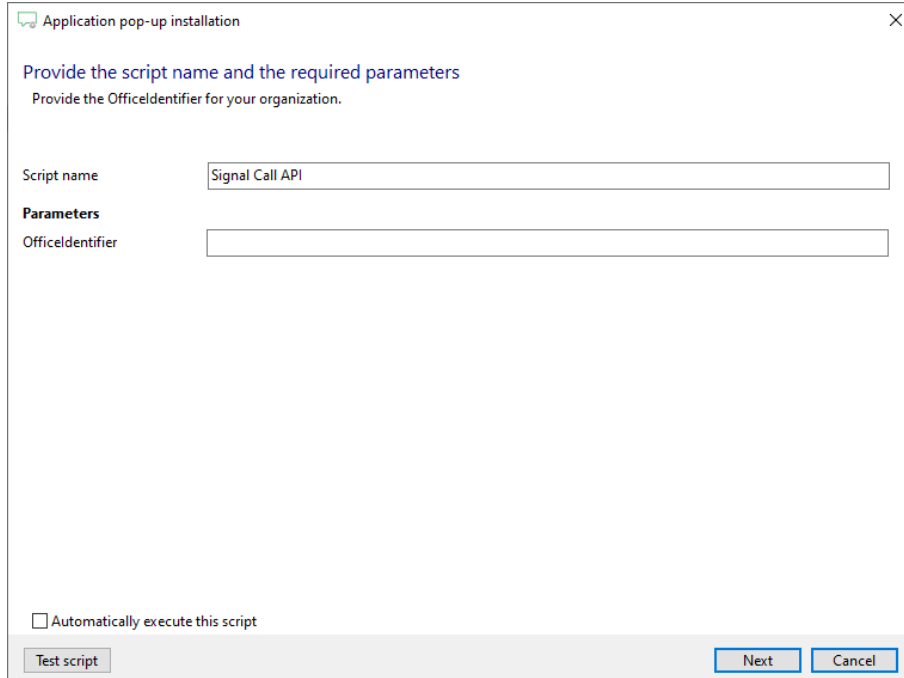
The API requires an OfficeIdentifier to authenticate access for a specific location. This OfficeIdentifier must be ordered from Van Brug Software.

Configuraton steps

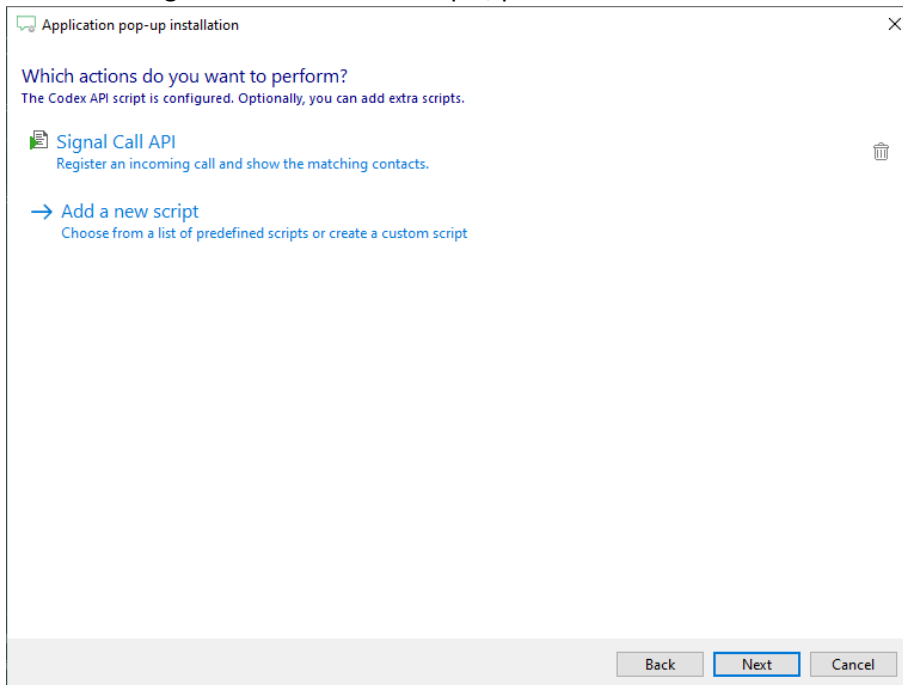
- 1) Start by clicking 'Add application' in the Recognition Configuration Tool. From the list of applications, choose Codex, as shown below.



- 2) Fill in the OfficelIdentifier for your organization.



3) You can change or add additional scripts, press 'Next' to continue.



4) Check the configuration summary and click 'Finish' to add the integration with the application.

