CRM INFO

How to configure caller recognition and screen-pop for:

Bullhorn

Supported versions: Bullhorn Contact replication method: REST API 2.0 Screen pop method: URL

Prerequisites

The Recognition Tool requires an account with access to the Bullhorn REST API to synchronize the phone numbers.

Notes

Bullhorn supports click to dial via a tel: URI. Simply click on the phone number to set up a call. In any other case you can simply select a phone number and press <Pause> (default hotkey) to dial.

Configuration steps

1) Start by clicking 'Add Application' in the Recognition Configuration Tool. From the list of applications, choose 'Bullhorn', as shown below.





2) Enter your Bullhorn server URL and Datacenter REST URL. Click 'Connect' to authorize

S Application pop-up installation	×			
Please press 'Connect' and enter your Bullhorn details 📠				
Connect				
Back Next Cancel				

3) A new window is displayed. Authorize with your bullhorn credentials.

CloudCT	I Recogniti	on Configu	ration Tool		- 🗆 🗙	
Cloud	🗔 Appli	Sullh	orn authorization	×	×	١
Cloude	Please			^		
General info	C				Configu	Jre
Bullhor					Continu	
SuperO			2		Configu	Ire
My Cust						
🕂 Add app			Bullhorn		Configu	Jre
H Add scri						
			Log in with your Bullhorn account to continue			
			Username		Configu	ure
			Password		Configu	ure
					now	
•				~		
Visit wel					ancel	
		This wind	low will close automatically when a token has been received	Close	on Service is running (ok



4) Check the configuration summary and click finish to add the recognition from Bullhorn.

🗔 Application pop-up installation		×
Summary		
Application		
Bullhorn		
Recognition		
Recognition from Bullhorn		
Scripts		
Show Contact: Open webpage \$(PopUpUri)		
		_
	Back Finish Cancel	