How to configure caller recognition and screen-pop for:

Bullhorn

Supported versions: Bullhorn
Contact replication method: REST API 2.0
Screen pop method: URL
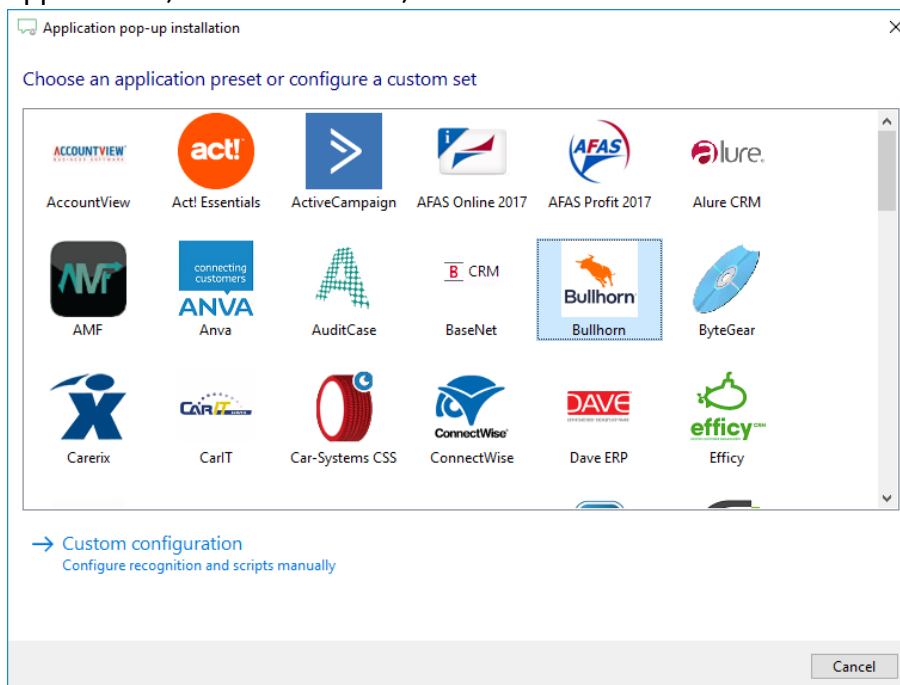
Prerequisites

The Recognition Tool requires an account with access to the Bullhorn REST API to synchronize the phone numbers.
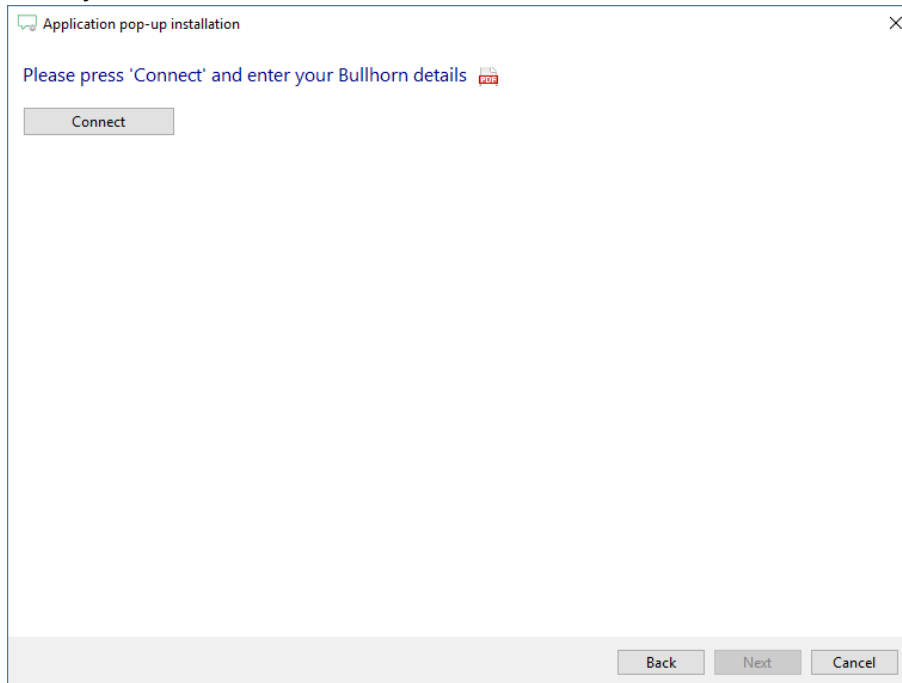
Notes

Bullhorn supports click to dial via a tel: URI. Simply click on the phone number to set up a call. In any other case you can simply select a phone number and press <Pause> (default hotkey) to dial.
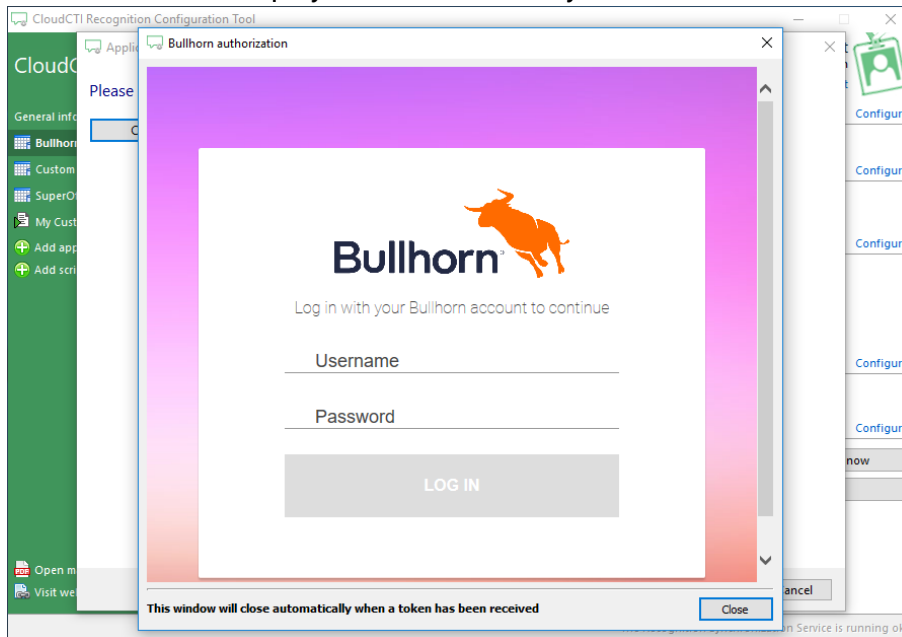
Configuration steps

1)   Start by clicking 'Add Application' in the Recognition Configuration Tool. From the list of applications, choose 'Bullhorn', as shown below.

2) Enter your Bullhorn server URL and Datacenter REST URL. Click 'Connect' to authorize

3) A new window is displayed. Authorize with your bullhorn credentials.

4) Check the configuration summary and click finish to add the recognition from Bullhorn.

Application pop-up installation ✕

Summary

Application
Bullhorn

Recognition
Recognition from Bullhorn

Scripts
Show Contact: Open webpage $(PopUpUri)

Back   Finish   Cancel